BISON TRAILERS, LLC TOWABLE LIMITED WARRANTY

WHAT THE PERIOD OF COVERAGE IS:

The Limited Warranty provided by Bison Trailers LLC ("Warrantor") covers those components, assemblies and systems of your new towable product not excluded under the section "What Is Not Covered" and when sold by an authorized dealer, for twenty-four (24) months from the original retail purchase date. Further, this Limited Warranty provided by Warrantor covers (a) the exterior paint against peeling or fading for twelve (12) months from the original retail purchase date; (b) the internal steel or aluminum structural support frames inside the walls and roof (excluding slide-outs) for seventy-two (72) months from the original retail purchase date, and (c) the pressure treated lumber flooring in the horse area (if equipped) for as long as you own your towable product. THIS LIMITED WARRANTY IS LIMITED TO THE ORIGINAL CONSUMER PURCHASER AND IS NOT TRANSFERABLE.

LIMITATION AND DISCLAIMER OF IMPLIED WARRANTIES:

IMPLIED WARRANTIES, IF ANY, ARISING BY WAY OF STATE LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE TERM OF THIS LIMITED WARRANTY AND ARE LIMITED IN SCOPE OF COVERAGE TO THOSE PORTIONS OF THE TOWABLE PRODUCT COVERED BY THIS LIMITED WARRANTY. WARRANTOR DISCLAIMS ALL IMPLIED AND EXPRESS WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ON COMPONENTS AND APPLIANCES EXCLUDED FROM COVERAGE AS SET FORTH BELOW. There is no warranty of any nature made by Warrantor beyond that contained in this Limited Warranty. No person has authority to enlarge, amend or modify this Limited Warranty. The dealer is not the Warrantor's agent but is an independent entity. Warrantor is not responsible for any undertaking, representation or warranty made by any dealer or other person beyond those expressly set forth in this Limited Warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

WHAT THE WARRANTY COVERS:

Warrantor's Limited Warranty covers defects in the manufacture of your towable product and defects in materials used to manufacture your towable product. "Defect" means the failure of the towable product and/or the materials used to assemble the towable product to conform to Warrantor's design and manufacturing practices. Also see the section "What the Warranty Does Not Cover" set out below.

WHAT WE WILL DO TO CORRECT PROBLEMS:

Warrantor's sole and exclusive obligation is to repair and/or replace, at its option, any covered defect if: (1) you notify Warrantor or one of its authorized servicing dealers of the defect within the warranty coverage period and within five (5) days of discovering the defect; and (2) you deliver your towable product to Warrantor or Warrantor's authorized servicing dealer at your cost and expense. It is reasonable to expect some service items to occur during the warranty period. The performance of warranty repairs shall not extend the original warranty coverage period. Further, any performance of repairs after the warranty coverage period has expired or any performance of repairs to component parts and appliances that are excluded from coverage shall be considered "good will" repairs, which shall not alter the express terms of this Limited Warranty. If the repair or replacement remedy fails to successfully cure a defect after Warrantor received a reasonable opportunity to cure the defect(s), your sole and exclusive remedy shall be limited to Warrantor paying you the cost of having the defect(s) repaired. Warrantor may use new and/or remanufactured parts and/or components of substantially equal quality to complete any repair.

Imperfections and/or damage to interior and exterior surfaces, trim, upholstery and other appearance items may occur at the factory during manufacture, during delivery of the towable product to the selling dealer or on the selling dealer's lot. Normally, any such defect or damage is detected and corrected at the factory or by the selling dealer during the inspection process performed by the Warrantor and the selling dealer. If, however, you discover any such defect or damage when you take delivery of the towable product, you must notify your dealer or Warrantor within thirty days of the date of purchase to have repairs performed at no cost to you in accordance with this Limited Warranty.

If a servicing dealer is unable or unwilling to solve a problem you believe is covered by this Limited Warranty or that may involve a consumer protection or "lemon" law, then you must, to the extent permitted by law, notify Warrantor directly in writing of the failure to successfully repair the defect(s) so that Warrantor can become directly involved in performing a successful repair.

HOW TO GET SERVICE:

The "Warranty Registration" form must be returned to Warrantor promptly upon purchase to assure proper part replacement or repair of your towable product. Failure to return the "Warranty Registration" form will not affect your rights under the Limited Warranty so long as you can furnish proof of purchase. For warranty service simply contact one of Warrantor's authorized service centers for an appointment, then deliver your towable product (at your expense) to the service center. If you need assistance in locating an authorized warranty service facility, contact Warrantor's Warranty Department (574-658-4161). The mailing address is:

Bison Trailer, LLC
1002 North Old State Rd.15
Milford, Indiana 46542

Because Warrantor does not control the scheduling of service work by authorized servicing dealers, you may encounter some delay in scheduling and/or in the completion of the repairs.

WHAT THE WARRANTY DOES NOT COVER:

This Limited Warranty does not cover: any towable product sold or registered outside of the United States or Canada; any towable product used for commercial and/or business purposes, rental purposes; any towable product used for purposes other than temporary recreational use (e.g. use of the towable product as a residence); items which are added or changed after the towable product leaves Warrantor's possession; items that are working as designed but which you are unhappy with because of the design; normal wear and usage, such as fading or discoloration of fabrics, or the effects of moisture inside the towable product; defacing, scratching, dents and chips on any surface or fabric of the towable product, not caused by Warrantor; owner maintenance, including by way of example resealing exterior sealant areas; appliances and components covered by their own manufacturer's warranty including, by way of example the tires, tubes, batteries, gauges, microwave, refrigerator, ice maker, stove, oven, generator, roof air conditioners, hydraulic jacks, VCR, television(s), water heater, furnace, stereo, radio, compact disc player, washer, dryer, inverter and cellular phone; flaking, peeling and chips or other defects or damage in or to the exterior or finish caused by rocks or other road hazards, the environment including airborne pollutants, salt, tree sap and hail. Component part and appliance manufacturers issue limited warranties covering those portions of the towable product not covered by the Limited Warranty issued by Warrantor. To learn more on what specific component parts and appliances are excluded from the Limited Warranty issued by Warrantor please contact your selling dealership or Warrantor directly or review the warranty packet inside the towable product.

EVENTS DISCHARGING WARRANTOR FROM OBLIGATION UNDER WARRANTY:

Use of the towable product as a residence; use of the towable product for rental purposes; use of the towable product in temperature extremes; misuse or neglect, accidents, unauthorized alteration, failure to provide reasonable and necessary maintenance, damage caused by off road use, collision, fire, theft, vandalism, explosions, and overloading in excess of the rated capacities shall discharge Warrantor from any express or implied warranty obligation to repair any resulting defect.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES:

THE ORIGINAL PURCHASER OF THE TOWABLE PRODUCT AND ANY PERSON WHO IS AN INTENDED OR UNINTENDED USER OR BENEFICIARY OF THE TOWABLE PRODUCT, SHALL NOT BE ENTITLED TO RECOVER FROM WARRANTOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE TOWABLE PRODUCT, INCLUDING BY WAY OF EXAMPLE FUEL AND TRANSPORTATION EXPENSES TO DELIVER THE PRODUCT TO AND FROM THE SERVICING DEALER, HOTEL ROOMS, LOST WAGES AND MOISTURE DAMAGE SUCH AS MOLD AND MILDEW. THE EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES SHALL BE DEEMED INDEPENDENT OF, AND SHALL SURVIVE, ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions may not apply to you.

LEGAL REMEDIES:

THIS LIMITED WARRANTY DOES NOT "EXTEND TO FUTURE PERFORMANCE." ANY ACTION SEEKING REMEDIES FOR BREACH OF WARRANTY OR SEEKING TO ENFORCE THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES COVERING THE SAME SHALL NOT BE COMMENCED MORE THAN ONE (1) YEAR AFTER THE EARLIER OF (I) THE EXPIRATION OF THE WARRANTY COVERAGE PERIOD DESIGNATED ABOVE; (II) THE FAILURE OF THE WARRANTOR TO REPAIR THE DEFECT AT ISSUE; (III) THE DATE ON WHICH THE BUYER'S ACTION ACCRUED UNDER APPLICABLE LAW. THE PERFORMANCE OF REPAIRS SHALL NOT SUSPEND THIS LIMITATIONS PERIOD FROM EXPIRING. Some states do not allow the reduction in the statute of limitations, so the above reduction in the statute of limitations may not apply to you.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

LARGER PRINT VERSION AVAILABLE UPON REQUEST ADDRESSED TO YOUR SELLING DEALER OR WARRANTOR'S WARRANTY DEPARTMENT.

Oct. 2024